

Redemption of Manulife Sky Nets Tickets for Healthcare Professionals Terms and Conditions (“Terms”)

1. By redeeming the complimentary Manulife Sky Nets - Walking ticket(s) (“**Ticket(s)**”) by Manulife (Singapore) Pte. Ltd. and/or its affiliates (“**Manulife**”) from **25 November 2020 to 25 December 2020 (“Redemption Period”)** (both dates inclusive) as a healthcare professional (“**Redemption**”), I understand and agree to these Terms.
2. Redemption is only applicable to “Healthcare Professionals in Singapore”, as defined by the Ministry of Health. This includes doctors, dentists, nurses, pharmacists, allied health professionals, optometrists and opticians and TCM practitioners.
3. Each healthcare professional in Singapore can ONLY redeem up to four (4) Tickets throughout the Redemption Period, limited to a total of 2,000 redemptions. If four (4) Tickets are redeemed, only three (3) may be utilized by non-healthcare professionals.
4. Each Ticket can be used on the day of redemption and is valid until 31 December 2020.
5. Redemption can ONLY be done at the Jewel Changi Airport Ticketing Counter located at Level 5.
6. The opening hours for the Manulife Sky Nets - Walking is from 10.00am to 10.00pm, and the last entry to the attraction is at 9.30pm.
7. There is a minimum height requirement of 110cm for entry to Manulife Sky Nets – Walking. Other terms and conditions which apply can be found here: [https://www.jewelchangiairport.com/content/dam/jca-project/Attractions/Terms-conditions/New_Terms%20and%20Conditions%20for%20attractions%20in%20Jewel%20Changi%20Airport%20\(Legal%202020.09.16\)%20ENGLISH.pdf](https://www.jewelchangiairport.com/content/dam/jca-project/Attractions/Terms-conditions/New_Terms%20and%20Conditions%20for%20attractions%20in%20Jewel%20Changi%20Airport%20(Legal%202020.09.16)%20ENGLISH.pdf) (“**Jewel Changi Airport Attractions T&Cs**”).
8. In utilising the Ticket(s), Participants (as defined below) are deemed to have read, accepted and agreed to be bound by Jewel Changi Airport Attractions T&Cs.
9. Each healthcare professional will need to present their staff pass for the redemption of the Ticket(s).
10. Jewel Changi Airport and Manulife Singapore will not be recording any personal details for the ticket redemption.
11. The Ticket(s) is not (a) exchangeable; and/or (c) redeemable for cash; and/or (c) for resale.
12. Manulife reserves the right to replace the Ticket with item(s) of similar value without prior notice.
13. Manulife assumes no liability or responsibility for any injury, loss, claim or damage whatsoever or for any charges, costs, tax or expenses of any kind whatsoever suffered or incurred as a result of the redemption or usage of the goods and services or the Ticket, or in connection with the redemption or use of the Ticket and any consequences, including but not limited to the loss of life, injury to person and/or loss or damage to property arising from or in connection with the Redemption, and/or use of the Ticket(s) howsoever arising.
14. Manulife does not assume any liability or responsibility for any defect, quality, merchantability, fitness for purpose or any other aspect of the Ticket(s), or the

goods/services offered in connection with this Redemption; or for the acts or defaults of the Ticket merchants. Manulife is not an agent of such merchants. Any dispute relating to the Ticket(s) including but not limited to the quality or service standard must be resolved directly with the relevant merchant.

15. All decisions made by Manulife in connection with the Redemption (including the interpretation of the Terms) including but not limited to the termination, cancellation or suspension of the Redemption, varying the Terms of the Redemption or prohibiting a redeemer from participating in the Redemption, shall be final and binding on all parties to this Redemption. Manulife shall not be liable for payment or compensation to any party. No appeal shall be entertained.
16. All redeemers, their friends and families (collectively, "**Participants**") acknowledge and agree that they have participated in the Redemption on their own free will and assume all risks and liability inherent thereof. Participants will not hold Manulife and its directors, shareholders, affiliates, employees, agents, representatives, contractors, partners and the owner/operator of the Redemption liable for any claims, demands, suits, causes of action of any kind whatsoever, costs, liabilities and/or expenses (including legal fees and disbursements) as and when they arise during the course of the Redemption, to the extent permitted by law including but not limited to injury to themselves, their friends and families, property damage/loss and death. Participants also agree to indemnify Manulife and hold it harmless against all losses, claims, demands, expenses and other liabilities (including legal fees) suffered or incurred by Manulife as a result of any breach of these Terms or of applicable laws by the Participants including, without limitation, any representation made by the Participants which is not authorised under these Terms or otherwise in writing by Manulife.
17. A person who does not participate in the Redemption shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any of these Terms.
18. This Terms of this Redemption shall be governed by and construed in accordance with the laws of Singapore, and Participants agree to submit to the exclusive jurisdiction of the courts of Singapore.
19. In the event of any inconsistency between these Terms and any brochure, marketing or promotional material relating to this Redemption, these Terms shall prevail.
20. All information above is correct as of 6 November 2020.