

Policy No.
Claim No. (For internal use)

To be completed by the Attending Physician/ Surgeon at Insured's expense.

1. PATIENT'S PARTICULARS

Name of Patient: _____ NRIC/Passport No: _____
 Date of Birth: _____ Sex: _____ Marital Status: _____
 Patient's Occupation: _____

2. CONSULTATION FOR PRESENT ILLNESS/ INJURY (IES)

(a) Date of first consultation with you: ____ / ____ / ____
dd mm yyyy

(b) Date of last consultation with you: ____ / ____ / ____
dd mm yyyy

(c) Date of first hospitalisation: From ____ / ____ / ____ to ____ / ____ / ____
dd mm yyyy to dd mm yyyy

(d) Date of recent hospitalisation: From ____ / ____ / ____ to ____ / ____ / ____
dd mm yyyy to dd mm yyyy

(e) If the consultation was for illness/injuries, please provide the following information:

- (i) What symptoms did the patient complain of when he/ she first saw you for this condition?

- (ii) How long has he/ she been experiencing these symptoms?

- (iii) In your medical opinion, how long do you think the patient has actually experienced these symptoms?

- (iv) What was the diagnosis?

- (v) Date of diagnosis: ____ / ____ / ____
dd mm yyyy

(vi) Diagnosis was first made by (Name and Address of doctor): _____

(vii) Date diagnosis was made known to the patient: _____ / _____ / _____
dd mm yyyy

(viii) Please describe the type of treatment provided, including any operations performed.

(ix) Was the patient under the influence of alcohol? Yes No

If yes, what was the blood alcohol content? _____

(x) Was the Patient under the influence of any other drugs? Yes No

If yes, please provide name of drugs and results of any blood tests performed.

(xi) Is the condition self-inflicted? Yes No

If yes, please provide details.

(f) If the condition was a result of an accident, please provide the following information:

(i) Please provide information on how the accident happened.

Date of Accident: _____ / _____ / _____
dd mm yyyy

(ii) Please describe the injuries suffered by the patient.

(iii) Was the patient under the influence of alcohol at the time of accident? Yes No

If yes, what was the blood alcohol content? _____

(iv) Was the patient under the influence of any other drugs? Yes No

If yes, please provide name of drugs and results of any blood tests performed.

(v) Is the condition self-inflicted? Yes No

If yes, please provide details.

(vi) Please describe the type of treatment provided, including any operations performed.

Manulife (Singapore) Pte Ltd.

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3. PATIENT'S CONDITION

(a) Please describe fully the nature and severity of the patient's disability.

(b) Is his/ her disability progressive, stationary or improving?

(c) How is the patient's current condition?

(d) Is full recovery expected? Yes No

If yes, please state approximate date: ____ / ____
mm yyyy

If no, please state the extent of recovery and approximate date.

(e) Has there been any improvement since you first saw the patient?

(f) Is the patient following recommended treatment program, if any? Please comment or describe nature of treatment.

(g) Please provide full details with respect to the patient's mental abilities and cognition.

(h) Please indicate the past and present treatment, including medication for this condition?

(i) What treatment is planned for the future?

(j) Is there a history of this condition or any condition likely to have contributed to or be connected with the patient's present condition? Yes No

If yes, please provide details.

(k) Please provide a full history of all consultations and treatments for the patient.

Date	Reasons for consultations including nature of symptoms and diagnosis and results of tests performed	Treatment Prescribed	Results

(l) Is there a family history of this condition? Yes No

If yes, please provide information such as relationship to insured, age first diagnosed, nature of condition and age at onset etc.

(m) Are you completing claim forms on behalf of the patient for any other insurance companies in relation to this condition? Yes No

If yes, please provide the name of the company (ies).

For Questions (n) to (r), please refer to the attached claim form for details of the patient's occupation.

(n) Is the patient able to perform all the normal duties of his/ her usual occupation? Yes No

If yes, when is he/ she expected to return to his/ her usual occupation? _____ / _____
mm yy

(o) If he/she is unable to return to his/ her usual occupation, is he/she able to engage in any other occupation?

Yes No

If YES, please provide us the following details.

(i) What types of occupation can he/ she engage in?

(ii) When is he/ she expected to engage in these occupations? _____ / _____
mm yy

If NO, to what extent does the disability prevent the patient from performing all the normal duties of his /her occupation, i.e. _____ ?

(p) Date the patient was obliged to cease work? _____ / _____ / _____
dd mm yy

(q) In your opinion, is the disability " total and permanent and such that there is neither then nor at any time thereafter any work, occupation or profession that the person concerned can ever sufficiently do or follow to earn to obtain any wages, compensation or profit"? Yes No

If yes, when did such commence? _____ / _____ / _____
dd mm yy

(r) Please provide full details of the patient's capabilities and limitations in relation to his/ her occupation.

(i) Capabilities (what the patient can do)

(ii) Limitations (what the patient cannot do)

4. MEDICAL HISTORY

(a) If the patient was referred from a clinic or hospital, please state:

(i) Name and Address of referral doctor: _____

(ii) Name and Address of clinic/ hospital: _____

(iii) Date referred: _____ / _____ / _____
 dd mm yyyy

(b) Did the patient consult other doctors for this illness or its symptoms before he/ she consulted you?

Yes No

If yes, please provide the name(s) and address(es) of the doctor(s) whom he/ she consulted.

Name of Doctor	Name and Address of Clinic/ Hospital	Dates of Consultation

(c) Has the patient been admitted to hospital before for the same illness or injury? Yes No

If yes, please provide the following details.

Date of Admission	Date of Discharge	Name of Hospital

(d) Is the patient suffering or has suffered from any other significant illnesses? Yes No

If yes, please provide the following information to us.

Illness	Date of first Diagnosis	Name and Address of Attending Doctor

(e) Are you the patient's regular doctor? Yes No

If yes, since when? ____ / ____ / ____
 dd mm yyy

If no, please provide the name and address of the patient's regular doctor.

(f) Please give any other information which you feel would be helpful in assessment of the patient's claim.

Please enclose copies of specialist or hospital reports together with any tests or similar evidence to support the validity of the patient's claim.

Signature of Doctor

Date

Name and Qualification (printed)

Address & Official Stamp

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