

**“The Gift that Keeps Giving”
Manulife Sky Nets Tickets Rewards
for Qualifying Changi Rewards Members
Terms and Conditions (“Terms”)**

1. Promotion is only applicable to Changi Rewards Members who submitted the “Contact Us” form and who completed a no-obligation financial consultation session with Manulife Financial Consultant or Financial Service Consultant (“**Eligible Customer**”) during the period from **9 November 2021 to 30 November 2021** (both dates inclusive) (“**Promotion Period**”).
2. Each Eligible Customer will be entitled to complimentary Manulife Sky Nets - Bouncing ticket(s) (“**Ticket(s)**”) presented by Manulife (Singapore) Pte. Ltd. and/or its affiliates (“**Manulife**”).
3. Each Eligible Customer in Singapore can ONLY receive up to four (4) Tickets throughout the Promotion Period.
4. BY submitting the “Contact Us” form to Manulife, I understand and agree to the Terms.
5. This promotion is limited to a total of 150 Eligible Customers on a first come first served basis.
6. Ticket(s) are valid until 31 March 2022 (date inclusive).
7. Each Ticket admits one pax only.
8. The Ticket(s) will be sent to the Eligible Customer via email from 6 December 2021 onwards. Participant is required to provide a valid email address on the “Contact Us” form to receive the Ticket(s).
9. Manulife Sky Nets’ opening hours are subject to change.
10. In utilising the Ticket(s), the user(s) is/are deemed to have consent to The Jewel’s Terms and Conditions, which can be found at <http://jewel.sg/terms>.
11. Each Eligible Customer will need to present the digital Tickets or printed hard copy tickets at Manulife Sky Nets attraction.
12. Jewel Changi Airport and Manulife will not be recording any personal details for the Ticket redemption.
13. Once your Tickets have been scanned at the Manulife Sky Nets attraction, they will be deemed utilized.
14. The Ticket(s) is/are not (a) exchangeable; (b) redeemable for cash; and/or (c) for resale.
15. Manulife reserves the right to replace the Ticket(s) with item(s) of similar value without prior notice.
16. Manulife assumes no liability or responsibility for any injury, loss, claim or damage whatsoever or for any charges, costs, tax or expenses of any kind whatsoever suffered or incurred as a result of the Promotion or usage of the goods and services or the Ticket(s), or in connection with the Promotion or use of the Ticket(s) and any consequences, including but not limited to the loss of life, injury to person and/or loss or damage to property arising from or in connection with the Promotion, and/or use of the Ticket(s) howsoever arising.
17. Manulife does not assume any liability or responsibility for any defect, quality, merchantability, fitness for purpose or any other aspect of the Ticket(s), or the

goods/services offered in connection with the Promotion; or for the acts or defaults of the Ticket merchants. Manulife is not an agent of such merchants. Any dispute relating to the Ticket(s) including but not limited to the quality or service standard must be resolved directly with the relevant merchant.

18. All decisions made by Manulife in connection with the Promotion (including the interpretation of the Terms) including but not limited to the termination, cancellation or suspension of the Promotion, varying the Terms of the Promotion or prohibiting a redeemer from participating in the Promotion, shall be final and binding on all parties to this Promotion. Manulife shall not be liable for payment or compensation to any party. No appeal shall be entertained.
19. All redeemers, their friends and families (collectively, "**Participants**") acknowledge and agree that they have participated in the Promotion on their own free will and assume all risks and liability inherent thereof. Participants will not hold Manulife and its directors, shareholders, affiliates, employees, agents, representatives, contractors, partners and the owner/operator of the Promotion liable for any claims, demands, suits, causes of action of any kind whatsoever, costs, liabilities and/or expenses (including legal fees and disbursements) as and when they arise during the course of the Promotion, to the extent permitted by law including but not limited to injury to themselves, their friends and families, property damage/loss and death. Participants also agree to indemnify Manulife and hold it harmless against all losses, claims, demands, expenses and other liabilities (including legal fees) suffered or incurred by Manulife as a result of any breach of these Terms or of applicable laws by the Participants including, without limitation, any representation made by the Participants which is not authorised under these Terms or otherwise in writing by Manulife.
20. A person who does not participate in the Promotion shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) of Singapore to enforce any of these Terms.
21. This Terms of this Promotion shall be governed by and construed in accordance with the laws of Singapore, and Participants agree to submit to the exclusive jurisdiction of the courts of Singapore.
22. In the event of any inconsistency between these Terms and any brochure, marketing or promotional material relating to this Promotion, these Terms shall prevail.
23. All information above is correct as of 9 November 2021.